

Quality Policy Statement

35 Technologies Group, Inc. is dedicated to exceeding our customers' expectations. Top management has defined, documented, and implemented the corporate Quality policy which includes our continued commitment for quality and quality improvement. Our policy sets the framework for setting our goals and objectives for continual improvement of the Quality Management System and are committed to satisfy all applicable requirements.

The quality policy addresses the organizational goals, expectations, customers' needs and improvements, which are continuously addressed. The Quality Policy is documented, communicated, understood, and applied at all levels of our organization. Our Quality Management System is relevant and available to all interested parties which mainly include our suppliers, customers and potential customers along with statutory and regulatory authorities.

The corporation's Quality Policy:

"Price and Delivery with Expected Quality"

To satisfy this policy, top management has accepted the leadership responsibility to:

- Lead all employees in the understanding that committing to price and delivery means performing their job function correctly the first time, because scrap and rework always effect price and delivery.
 - Always expect the best Quality and therefore will not be compromised.

This policy can only be met with systems that:

- Clearly understand customer's requirements
- Promote risk based thinking and the process approach
 - Prevent manufacturing process variations
- Strive for continuous improvement using PDCA (Plan-Do-Check-Act)
 - Prevent the release of defective products, and
- Create a working environment that encourages total associate commitment, pride and involvement within 35 Technologies Group, Inc. and its divisions.

With this understanding, an effective Quality Management System with associates' commitment to maintaining this system has been achieved. All associates have an initiative in quality and risk based thinking and are trained to understand their processes and the level of quality they are to produce. Associates knowing this policy and their individual goals toward their objectives strives to produce improvements throughout the Quality Management System thus improving customer satisfaction.

Our commitment to continual improvement throughout 35 Technologies Quality Management system is how we accomplish customer satisfaction in price, delivery and expected quality, and is reflected in our quality manual.



Joseph Norelli, CEO,
35 Technologies Group, Inc.